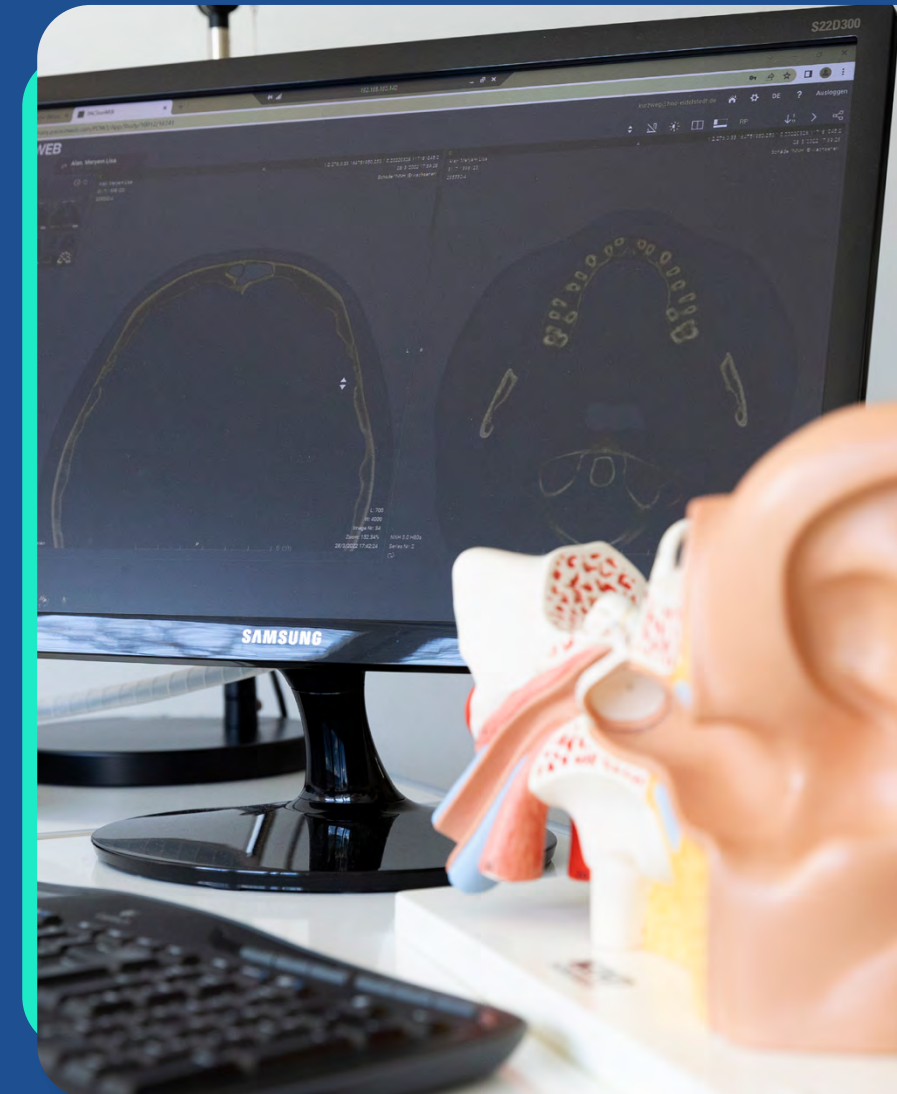


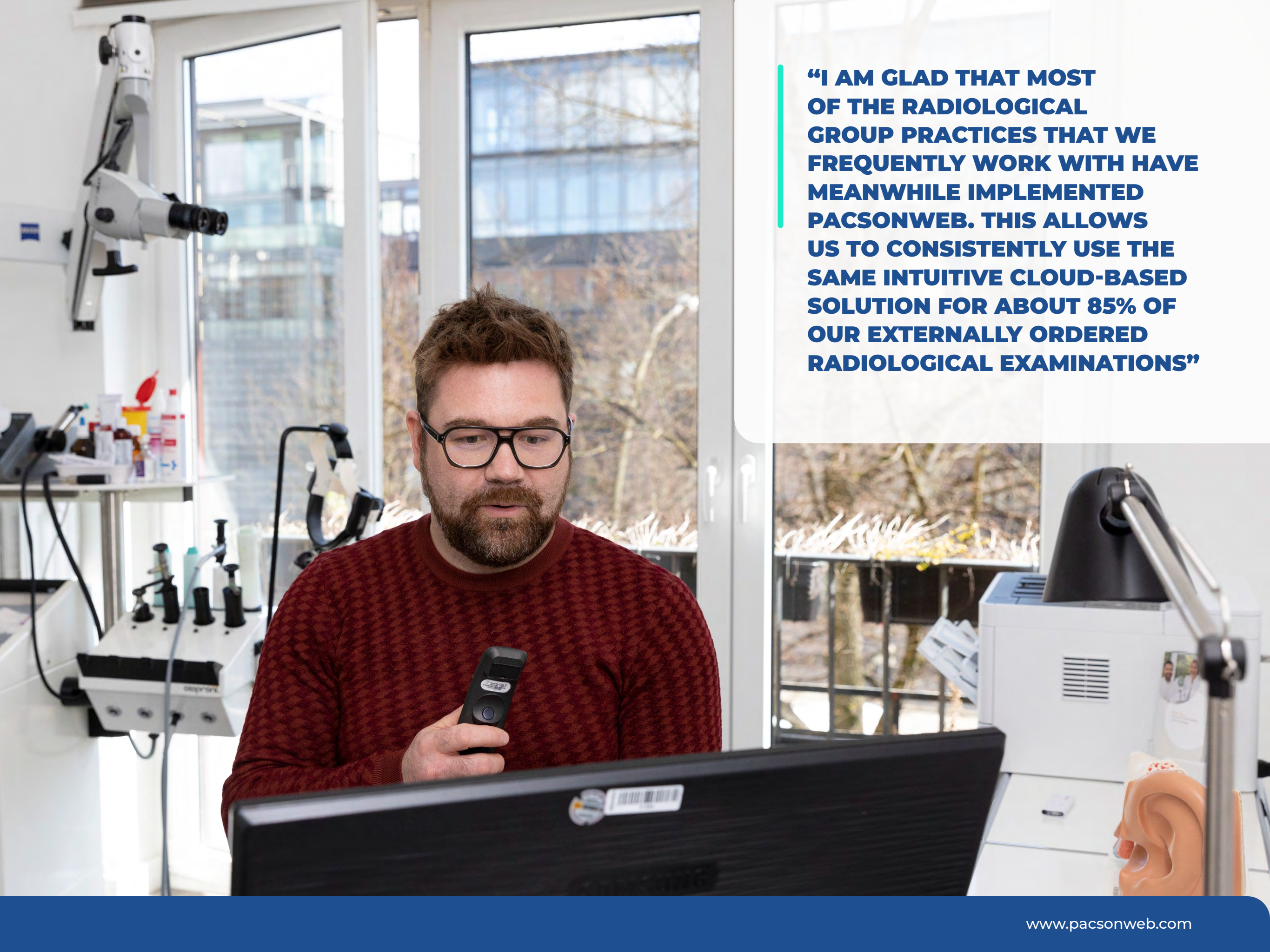
# MEET OUR CUSTOMERS:

## Dr. Thiemo Kurzweg

**ENT practices**  
HNO Eidelstedter Platz &  
HNO am Rothenbaum



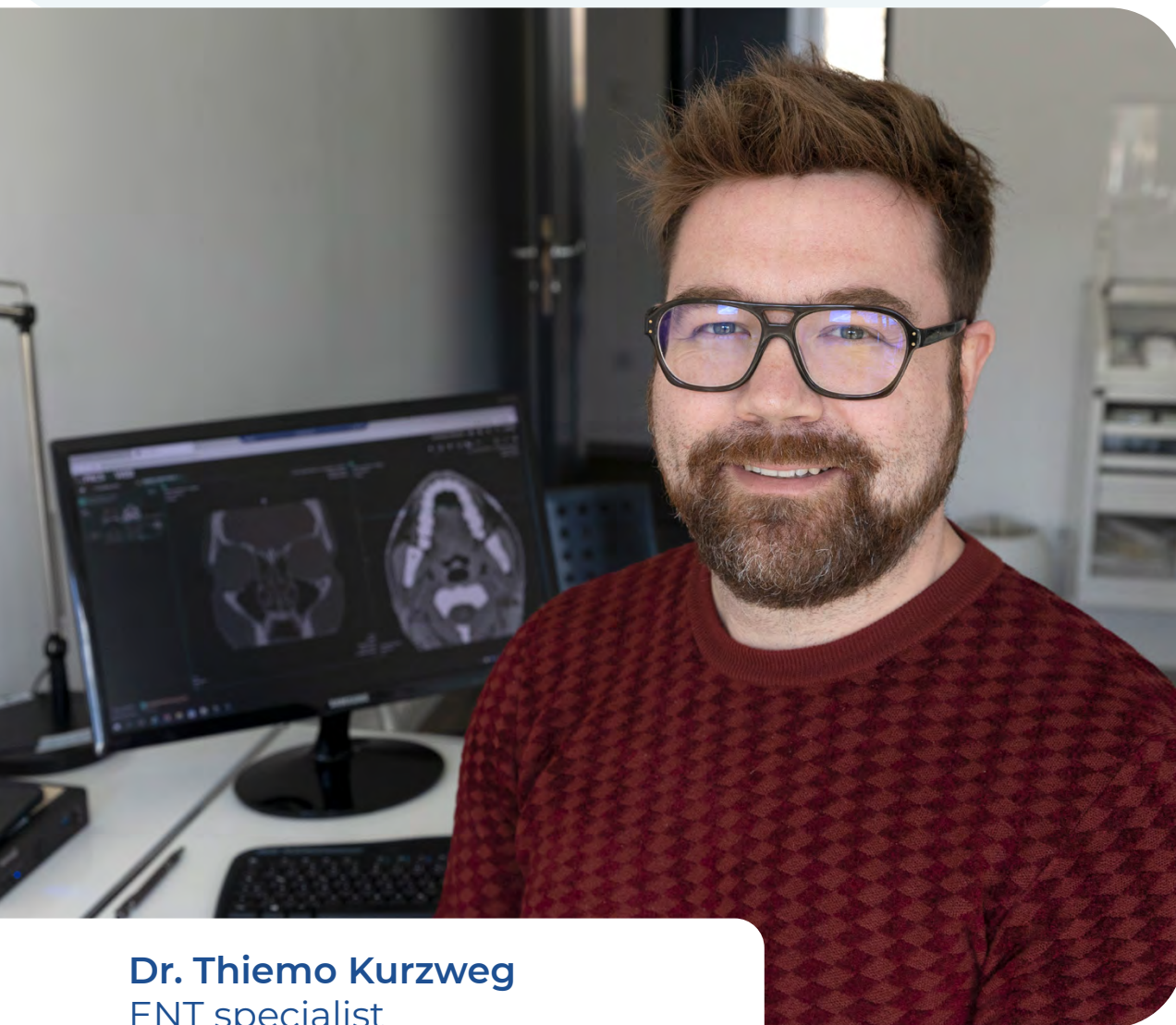


A man with a beard and glasses, wearing a red sweater, is holding a black mobile device. He is standing in a laboratory or office environment with large windows in the background. To his left, there is a microscope and some laboratory equipment. To his right, there is a computer monitor and some office equipment. The text is overlaid on the right side of the image.

**“I AM GLAD THAT MOST OF THE RADIOLOGICAL GROUP PRACTICES THAT WE FREQUENTLY WORK WITH HAVE MEANWHILE IMPLEMENTED PACSONWEB. THIS ALLOWS US TO CONSISTENTLY USE THE SAME INTUITIVE CLOUD-BASED SOLUTION FOR ABOUT 85% OF OUR EXTERNALLY ORDERED RADIOLOGICAL EXAMINATIONS”**



# MORE EFFICIENT AND TIME-SAVING WORKFLOWS FOR REFERRING DOCTORS WITH PACSONWEB



**Dr. Thiemo Kurzweg**  
ENT specialist

**Dr. Thiemo Kurzweg is a Hamburg-based ENT specialist. Since 2015, he has been working as medical director for the ENT practice “HNO Eidelstedter Platz” – since 2019 also for the private ENT practice “HNO am Rothenbaum”.** There, radiological imaging plays an important role in many findings constellations as well as in performing differential diagnostics. For that purpose, Dr. Kurzweg orders MRI and CT scans in radiological group practices with which he frequently collaborates as a referring doctor.

So far, his patients have provided him with the images and findings reports on paper, film and CDs after their examination. Says Dr. Kurzweg: **“Many patients left their paper and film prints in our practices, and then we had to keep them on file for them.** Or we needed to call them several times before a scheduled surgery because their images were no longer with us.” He continues: “Then again, CDs posed the problem that our workstation computers are all secured in metal baskets, and they also no longer have a CD drive. Therefore, every time a patient brought us a CD, a staff member needed to go to the only remaining computer with a CD drive to read out the data which often took very long.”

The local PACS viewer solutions of the radiology practices also did not really improve things. Dr. Kurzweg states: “They often caused security problems, displayed images incompletely or in poor quality, and some of them even required Java. As we do not have dedicated IT staff in our practices, these viewers often caused us unnecessary hassles as well as additional time effort.”

**Now, Dr. Kurzweg is very happy with the cloud-based PACSonWEB portal which allows him to display the radiological images and findings of his patients in high quality on any computer at any time** and – if required – even to discuss them with other doctors in real time. He states: “In the past, we quite often had the problem that the patients assumed that the radiological images were directly submitted to us by the radiological practices, but in fact, we of course only received the findings reports by fax. However, with PACSonWEB I can always quickly display everything on my monitor while the patient is sitting in front of me, without my staff still needing to prepare anything. **This allows us to work more efficiently and saves us valuable time which we can use much more effectively for our actual clinical tasks.**” He continues: “Moreover, PACSonWEB allows us to provide the quick and seamless examination and treatment path processes for our patients which they naturally expect from us today and which also save them unnecessary travel and waiting time.”

Concluding, Dr. Kurzweg says: “I am glad that most of the radiological group practices that we frequently work with have meanwhile implemented PACSonWEB. This allows us to **consistently use the same intuitive cloud-based solution** for about 85% of our externally ordered radiological examinations. It integrates very well with our practice workflows, reduces our daily workload burden, and eventually gives us more time for our patients again.”

**“PACSONWEB ALLOWS US TO WORK MORE EFFICIENTLY AND SAVES US VALUABLE TIME WHICH WE CAN USE MUCH MORE EFFECTIVELY FOR OUR ACTUAL CLINICAL TASKS”**



For more information, or to try a demo of  
PACSonWEB, visit our website at:

[www.pacsonweb.com](http://www.pacsonweb.com)

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